



## Tariff Card

### Single Domestic PNG Connection Includes

- One Point (Gas Tap) in One Kitchen
- In Case of Bungalow / Tenement / Row-house Type: 10 (Ten) meters of pipeline up to the Metering Unit starting from Transition Fitting
- In case of flat /Tower/Apartment: 7 (Seven) meters of pipeline from Riser 'T' Point up to the Metering Unit. (3 meter pipeline per flat / apartment considered as a part of common riser)
- Five (5) meters of G.I. Or Copper pipe from Metering Unit up to Gas Tap.
- Metering Unit includes (One Domestic Meter (Meter Type G1.6), One Regulator, One Meter Isolation Valve, One wire braided flexible hose (Suraksha hose pipe) of 1 meter size and Fittings

### Exclusions:

- Conversion of Gas Stove with auto ignition, cooking range, gas geyser not included in the charges.
- Repairing or servicing of gas stove or any type of burner is not included in IOAGPL's scope.
- Making hole in the expensive stone, tiles & platform fitted inside the kitchen/bathroom shall be done by the customer.
- Underground pipeline work will only be done by excavation process (open digging) only. Pipeline work through boring shall be charged extra.
- All resurfacing & restoration shall be done by customer or society.
- Concealed G.I. Or Copper pipeline is not allowed inside the customer's premises.
- Extra Kitchen point connection outside the kitchen premises, will not be entertained / allowed.
- Horizontal installation shall not be permitted from exterior walls.

Sr. No.	Particulars	UOM	Amount (Rs.)
<b>A</b>	<b>Connection Related Charges</b>		
1	Refundable Interest Free Connection Security Deposit	Rs/Connection	6,000
2	Form Charges (Non-refundable)	Rs/Connection	100
3	Refundable Interest Free Payment Security Deposit against Gas Usage (in case of Single PNG connection)	Rs/Connection	1,000
4	Refundable Interest Free Payment Security Deposit against Gas Usage (for Geyser connection or any additional Gas usage point beyond single PNG connection)	Rs/Connection	500
5	Minimum Charge per month	Rs / month	100
6	Extra Point in Kitchen or Geyser (pipeline free upto 5 meters)	Rs/Connection	2500
7	Conversion of additional burner during new connection (free up to 4 burners)	Rs/Burner	250
8	Stove Side Change (only at the time of conversion)	Rs/case	250
9	Additional G.I. / Copper	Rs/Meter	250
10	Hole in Stair/Ceiling/RCC	Rs/Hole	250
11	R.C.C. Hole in case of basement	Rs/Hole	1000
12	MS pipeline laying in case of basement	Rs/Meter	500
13	Boring charges	Rs/Meter	350
14	R.C.C. Breaking charges	Rs/Meter	600
15	Meter Isolation Valve ½"	Rs/Pc	250
16	Transition fitting plus joint	Rs/Pc	350
<b>B</b>	<b>Other Charges</b>		
1	Temporary disconnection charges on request by customer (Valid for 1 year)	Rs/case	350
2	Temporary disconnection charges due to dunning.	Rs/case	500



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Sr. No.	Particulars	UOM	Amount (Rs.)
3	Reconnection Charges as per customer request	Rs/case	0
4	Reconnection Charges after temporary disconnection due to dunning	Rs/case	0
5	Full Installation Removal Charges in case of termination	Rs/case	1,000
6	Survey Charges for Work Estimation for modification requested by Customers	Rs/case	250
7	Riser Shifting up to 4 <sup>th</sup> Floor	Rs/case	1,500
8	Riser Shifting beyond 4 <sup>th</sup> Floor	Rs/case	2,000
9	R.C.C./HDPE guard replacement - in case of bungalow only	Rs/case	350
10	Replacement of Wire Braided Flexible Hose (standard length of 1.5 Metres)	Rs/pc	200
11	Conversion in case of converted stove replaced up to 4 burners	Rs/Stove	250
12	Additional charges beyond 4 burners	Rs/Burner	50
13	Name Transfer (Except Death and Builder Case)	Rs/Case	250
14	Cheque collection charges	Rs/Case	150
15	Removing/Refitting/ Modification of gas/Geyser connection (Additional GI/PE pipe charges extra)	Rs/Case	2,000
16	GI/Copper pipeline modification charges for single visit (Additional material on chargeable basis)	Rs/Case	1000
17	PE route modification within the premise (Additional pipe charges extra)	Rs/Case	1,000
18	SR Box shifting charges	Rs/Case	7,000
19	Replacement of regulator/diaphragm meter/Brass ball valve/Gas tap (material charges extra)	Rs/Pc	250
20	Supply & Installation of PVC sleeve on GI pipe with insulation	Rs/meter	100
21	Installation of Rubber tube clamp (only)	Rs/Pc	100
22	Additional PE pipe -20 mm	Rs/Metre	350
23	Additional PE pipe -32 mm	Rs/Metre	350
<b>C</b>	<b>Penal Charges</b>		
1	Cheque Dishonour Charges (Up to Rs 2,000)	Rs/Case	200
2	Cheque Dishonour Charges (Above Rs 2,001)	Rs/Case	250
3	Late payment charges for amount more than Rs 51 & less than Rs 300	Rs/billing cycle	25
4	Late payment charges for amount more than Rs 301 & less than Rs 999	Rs/billing cycle	50
5	Late payment charges for amount more than Rs 1000 & less than Rs 2000	Rs/billing cycle	100
6	Late payment charges for amount more than Rs 2001	Rs/billing cycle	250
7	Extension of wire braided flexible hose more than 1.5 meters	Rs/Case	500
8	Concealing of Rubber Tube / GI	Rs/Case	500
9	Extra Tap Off / Tee Connected either using rubber tube or any other mode.	Rs/Case	1,000
10	GI /Copper Extension/Removal #	Rs/Case	1,000
11	Meter Damage / Tampering / Bypass (Penalty + Meter Replacement / Calibration)	Rs/Case	3,000
12	Pipeline support removal/Clamp removal	Rs/Case	500

**Note:**

1. Above Charges are effective from 1<sup>st</sup> April, 2023
2. Above charges are exclusive of VAT or Service Tax.
3. Payment options:



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- i. Insta Pay (Instant Payment Option) on IOAGPL website: [www.ioagpl.com](http://www.ioagpl.com)
  - ii. Internet Banking through NEFT/IMPS:  
Beneficiary Name: IndianOil-Adani Gas Pvt. Ltd.  
Account No.: IOAGPNGXXXXXXXXXX (XXXXXXXXXX =Customer ID)  
IFSC: UTIB0CCH274, Branch Mumbai
  - iii. Payment through account payee cheque/DD should be in favour of "IndianOil-Adani Gas Pvt. Ltd. ID - XXXXXXXXXXXX" where "XXXXXXXXXX" stands for your customer ID mentioned on invoice.
4. Work shall be done only after receiving full payment for the service sought.
  5. IOAGPL reserves the right to revise/modify above charges from time to time. As and when the above charges/tariff are revised/modified, the same shall be uploaded on IOAGPL website ([www.ioagpl.com](http://www.ioagpl.com)).
  6. Other Charges (as mentioned in Point B above) or as mentioned in Point A above, if applicable, are in addition to the Connection / Payment Security Deposit (as mentioned in Point A).
  7. Penal Charges (as mentioned in Point C above), are applicable only to customers involved in unauthorised / illegal extension, modification and removal of tampering of gas installation.

### IndianOil-Adani Gas Pvt. Ltd.

**Customer Care Toll Free No.: 1800 2335 5666**

**Email: [customercare@ioagpl.com](mailto:customercare@ioagpl.com), Website: [www.ioagpl.com](http://www.ioagpl.com)**