



Privacy Policy – Indian Oil Adani Gas Pvt. Ltd. (IOAGPL)

1. Scope and Applicability

This Privacy Policy outlines the manner in which Indian Oil Adani Gas Pvt. Ltd. (hereinafter “IOAGPL”, “we”, “us”, or “our”) collects, processes, stores, and protects personal data obtained through its primary website and their subsidiary sites under the ioagpl.com domain. The users are advised that other IOAGPL-linked platforms may maintain separate privacy policies, which should be reviewed independently.

2. Minors

Individuals under the age of 18 are not advised to submit their personal data on this website. As and when required, the submission of personal data on behalf of individuals under the age of 18 must be carried out by a parent or legal guardian who has the authority to do so.

3. Data Collection

3.1 Personal Data: We may collect identifiers such as name, address, contact number, email address, and service-related information. This data shall be processed for purposes including service delivery, customer support, operational improvement, regulatory compliance, and fraud prevention. Disclosure of personal data shall occur solely with the prior consent of the data subject or as otherwise authorized under the applicable law.

3.2 Non-Personal Data: We may automatically collect technical data, including but not limited to device type, browser specifications, access logs, user navigation behaviour, and system performance indicators, for the purposes of analytics, service enhancement, and operational optimization.

4. Third-Party Websites

IOAGPL shall not be held liable for the privacy practices or content of external websites that are not under the control of the ioagpl.com domain. Users are encouraged to independently review the privacy policies applicable to any third-party websites accessed through hyperlinks made available on our platform, as such sites operate under their own terms and data practices.

5. Third-Party Data Submission

By submitting personal data relating to third parties (including but not limited to family members or colleagues, etc.), the individual affirms that they have obtained all necessary consents or legal authorizations required for such disclosure. Such personal data shall be processed in accordance with the terms and conditions set forth in this Privacy Policy.

6. Additional Uses

Personal data may be utilized for the purposes of conducting surveys, issuing service-related updates, facilitating operational communications, and delivering notifications from IOAGPL’s affiliates or authorized partners. Data subjects shall have the right, at any time, to withdraw their consent or opt out of receiving such communications, without affecting the lawfulness of processing based on consent prior to its withdrawal.

7. Cookies



We may deploy cookies to improve website functionality, enhance user experience, and support analytical purposes. All the users shall have the option to disable cookies by adjusting their browser settings. It is important to note that such disabling may impact the functionality or availability of certain features on the website.

8. Public Interaction Features

Where interactive features such as forums or chat rooms are available, any information disclosed may be publicly visible. Users acknowledge that information shared in public sections of the website may be accessed by third parties, and IOAGPL shall not be held liable for subsequent use or misuse of any such information.

9. Data Security

IOAGPL adopts and maintains appropriate technical and organizational measures designed to safeguard personal data against unauthorized access, misuse, alteration, or disclosure. Such measures are reviewed and updated periodically to ensure continued effectiveness and compliance with applicable data protection standards.

10. Policy Amendments

This Privacy Policy is subject to periodic updates or revisions. Any material modifications will be prominently posted on this page. All the users are encouraged to review this policy at regular intervals to remain informed of any changes.

11. Contact Information

For any inquiries or concerns pertaining to this Privacy Policy, users may contact the designated IOAGPL Administrator through the official email address listed on the company's website.